

State Commission

- State commission consists of a president and two other members, one of whom should be a woman appointed by the state Govt. concerned
- President should be either a sitting or former judge of a High court.
- Jurisdiction : – **Original** : where the value of goods/services and compensation exceed 20 lakhs but not more than 100 lakhs – **Appellate** : entertain appeal against the orders of the district forum within the state – **Revisional** : call for records and pass appropriate orders in any dispute pending before the district forum

National commission

- National commission consists of a president and four other members, one of whom should be a woman.
- President is appointed by the Central Govt. in consultation of the Chief Justice of India. • President should be either a sitting or former judge of a Supreme court. • Other members are appointed on recommendation of a selection committee.
- Entertains complaints where the value of goods and compensation claimed exceeds 100 lakhs
- Entertains appeals against the original orders of the state commission
- Can call for records and pass appropriate orders in any dispute which is pending in any state commission
- Can transfer any complaint pending before one state commission to another state commission, in the interest of justice

Appeals

- Appeal against the order of national commission in case of original jurisdiction lies with supreme court
- No provision for appeal against the orders of commission in its Revisional or appellate jurisdiction. In such cases only remedy is writ in High Court or SLP in Supreme court
- Consumer dispute redressal agencies are subject to judicial review (writ jurisdiction)

Enforcement and penalties

- Can order attachment of property
- Recovery of amount as arrears of land revenue
- Penalty of imprisonment up to three years and fine up to Rs. 10,000 for disobeying orders.

Thank you!

